

Exhibit 7-B Costs

Refer to RFP Section 7 for information and instructions concerning this exhibit.

Cost Table 6.2.3, Long Distance Calling (M-O)

As described in Section 6, billing for long distance calling will be in 6 second intervals.

Bidders are to enter their base rate for international calls below and the appropriate discount rate for each of the specified sample countries in the corresponding recurring field below.

6.2.3.a, Long Distance Calling (M-O)

A	B	C	D	E	F	G
Line item #	Feature Name	Bidder identifier	Recurring cost/item per unit	Unit of measure	Model recurring mo. qty of units	Model recurring monthly costs
1	Intra-LATA Calling Dedicated to Dedicated Access			minute	2,200,000	\$ -
2	Intra-LATA Calling Dedicated to Switched Access			minute	3,300,000	\$ -
3	Intra-LATA Calling Switched to Dedicated Access			minute	3,300,000	\$ -
4	Intra-LATA Calling Switched to Switched Access			minute	13,200,000	\$ -
5	Intra-State/Inter-LATA Calling Dedicated to Dedicated Access			minute	1,320,000	\$ -
6	Intra-State/Inter-LATA Calling Dedicated to Switched Access			minute	1,980,000	\$ -
7	Intra-State/Inter-LATA Calling Switched to Dedicated Access			minute	1,980,000	\$ -
8	Intra-State/Inter-LATA Calling Switched to Switched Access			minute	7,920,000	\$ -
9	Inter-State Calling Dedicated to Dedicated Access			minute	880,000	\$ -
10	Inter-State Calling Dedicated to Switched Access			minute	1,320,000	\$ -
11	Inter-State Calling Switched to Dedicated Access			minute	1,320,000	\$ -
12	Inter-State Calling Switched to Switched Access			minute	5,280,000	\$ -
13	International Calling Rates		Recurring cost/item per unit	Unit of measure	N/A	N/A
14	Mexico			minute	5,000	\$ -
15	Canada			minute	5,000	\$ -
16	United Kingdom			minute	2,000	\$ -
17	Japan			minute	2,000	\$ -
18	China			minute	2,000	\$ -
19	Israel			minute	2,000	\$ -
20	Korea			minute	2,000	\$ -
21	Brazil			minute	2,000	\$ -

22	Italy			minute	2,000	\$ -
23	Switzerland			minute	2,000	\$ -
24	Spain			minute	2,000	\$ -
25	Germany			minute	2,000	\$ -
26	France			minute	2,000	\$ -
27	Model Monthly Totals:					\$ -
28	Model Annual Totals:					\$ -

6.2.3.b, Long Distance Calling (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
29	Dedicated Access DS1			N/A	N/A			N/A	N/A		N/A	N/A	N/A
30	Dedicated Access DS3			N/A	N/A			N/A	N/A		N/A	N/A	N/A
31	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
32	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.5, 900 Services

6.2.5.a, 900 Services (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Transmission only		N/A	N/A	N/A		minute	73,207	\$ -	N/A	N/A	N/A	\$ -
2	Transmission, Billing & Collection		N/A	N/A	N/A		minute	64,000	\$ -	N/A	N/A	N/A	\$ -
	Variable Length Preamble (0-30 Seconds)		N/A	N/A	N/A		call	5,000	\$ -	N/A	N/A	N/A	\$ -
3	Variable Length Preamble (Greater than 30 Seconds)		N/A	N/A	N/A		call	5,000	\$ -	N/A	N/A	N/A	\$ -
4	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
5	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.2.5.b, 900 Services (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
6				N/A	N/A			N/A	N/A		N/A	N/A	N/A
7				N/A	N/A			N/A	N/A		N/A	N/A	N/A
8	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
9	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.6.1 Network Based ACD

6.2.6.1.a, Network Based ACD Features (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Network ACD (up to 8 agents)			3	\$ -		per minute	75,000	\$ -	N/A	N/A	N/A	\$ -
2	Network ACD (up to 24 agents)			1	\$ -		per minute	75,000	\$ -	N/A	N/A	N/A	\$ -
3	Network ACD (up to 48 agents)			1	\$ -		per minute	125,000	\$ -	N/A	N/A	N/A	\$ -
4	Network ACD (up to 96 agents)			1	\$ -		per minute	250,000	\$ -	N/A	N/A	N/A	\$ -
5	Network ACD (up to 192 agents)			1	\$ -		per minute	500,000	\$ -	N/A	N/A	N/A	\$ -
6	Network ACD (over 192 agents)			1	\$ -		per minute	1,000,000	\$ -	N/A	N/A	N/A	\$ -
7	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
8	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.2.6.1.b, Network Based ACD (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
9				N/A	N/A			N/A	N/A		N/A	N/A	N/A
10				N/A	N/A			N/A	N/A		N/A	N/A	N/A
11				N/A	N/A			N/A	N/A		N/A	N/A	N/A
12				N/A	N/A			N/A	N/A		N/A	N/A	N/A
13				N/A	N/A			N/A	N/A		N/A	N/A	N/A
14				N/A	N/A			N/A	N/A		N/A	N/A	N/A
15	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
16	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.6.1.1 ACD Basic Agent Package

6.2.6.1.1.a, ACD Basic Agent Package (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Basic Agents Package			10	\$ -		Agent	2,000	\$ -	N/A	N/A	N/A	\$ -
2	Abandon Call Clearing			1	\$ -		Agent	100	\$ -	N/A	N/A	N/A	\$ -
3	Automatic Overflow			1	\$ -		Agent	100	\$ -	N/A	N/A	N/A	\$ -
4	Call Priority			1	\$ -		Agent	100	\$ -	N/A	N/A	N/A	\$ -
5	Night Service			1	\$ -		Agent	100	\$ -	N/A	N/A	N/A	\$ -
6	Overflow Scan			1	\$ -		Agent	100	\$ -	N/A	N/A	N/A	\$ -
7	Ring Threshold			1	\$ -		Agent	100	\$ -	N/A	N/A	N/A	\$ -
8	Call Delay /Forced Announcement			1	\$ -		Agent	100	\$ -	N/A	N/A	N/A	\$ -
9	Queue Status			1	\$ -		Agent	100	\$ -	N/A	N/A	N/A	\$ -
10	Agent Queue Status Display			1	\$ -		Agent	100	\$ -	N/A	N/A	N/A	\$ -
11	Called Number Display			1	\$ -		Agent	100	\$ -	N/A	N/A	N/A	\$ -
12	Call Tracking			1	\$ -		Agent	100	\$ -	N/A	N/A	N/A	\$ -
13	Controlled Access to PSTN/Switched Network			1	\$ -		Agent	20	\$ -	N/A	N/A	N/A	\$ -
14	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
15	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.2.6.1.1.b, ACD Basic Agent Package (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
16				N/A	N/A			N/A	N/A		N/A	N/A	N/A
17				N/A	N/A			N/A	N/A		N/A	N/A	N/A
18				N/A	N/A			N/A	N/A		N/A	N/A	N/A
19				N/A	N/A			N/A	N/A		N/A	N/A	N/A
20				N/A	N/A			N/A	N/A		N/A	N/A	N/A
21				N/A	N/A			N/A	N/A		N/A	N/A	N/A
22				N/A	N/A			N/A	N/A		N/A	N/A	N/A
23				N/A	N/A			N/A	N/A		N/A	N/A	N/A
24				N/A	N/A			N/A	N/A		N/A	N/A	N/A
25				N/A	N/A			N/A	N/A		N/A	N/A	N/A
26	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
27	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.6.1.2 ACD Basic Supervisor's Package

6.2.6.1.2.a, ACD Basic Supervisor's Package (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Basic Supervisor's Package			8	\$ -		Supervisor	125	\$ -	N/A	N/A	N/A	\$ -
2	Additional Supervisor Positions			3	\$ -		Supervisor	40	\$ -	N/A	N/A	N/A	\$ -
3	Controlled Overflow			1	\$ -		Supervisor	25	\$ -	N/A	N/A	N/A	\$ -
4	ACD Status Display			7	\$ -		Supervisor	100	\$ -	N/A	N/A	N/A	\$ -
5	Position Status Display			6	\$ -		Supervisor	80	\$ -	N/A	N/A	N/A	\$ -
6	Position Status Summary Display			7	\$ -		Supervisor	100	\$ -	N/A	N/A	N/A	\$ -
7	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
8	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.2.6.1.2.b, ACD Basic Supervisor's Package (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
9				N/A	N/A			N/A	N/A		N/A	N/A	N/A
10				N/A	N/A			N/A	N/A		N/A	N/A	N/A
11				N/A	N/A			N/A	N/A		N/A	N/A	N/A
12				N/A	N/A			N/A	N/A		N/A	N/A	N/A
13				N/A	N/A			N/A	N/A		N/A	N/A	N/A
14				N/A	N/A			N/A	N/A		N/A	N/A	N/A
15				N/A	N/A			N/A	N/A		N/A	N/A	N/A
16				N/A	N/A			N/A	N/A		N/A	N/A	N/A
17				N/A	N/A			N/A	N/A		N/A	N/A	N/A
18				N/A	N/A			N/A	N/A		N/A	N/A	N/A
19	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
20	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.6.1.3 Network ACD System Administrator's Software Package

6.2.6.1.3.a, Network ACD System Administrator's Software Package (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	System Administrator's Package			2	\$ -		Package	70	\$ -		1	\$ -	\$ -
2	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
3	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

6.2.6.1.3.b, Network ACD System Administrator's Software Package (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
4				N/A	N/A			N/A	N/A		N/A	N/A	N/A
5				N/A	N/A			N/A	N/A		N/A	N/A	N/A
6				N/A	N/A			N/A	N/A		N/A	N/A	N/A
7				N/A	N/A			N/A	N/A		N/A	N/A	N/A
8				N/A	N/A			N/A	N/A		N/A	N/A	N/A
9				N/A	N/A			N/A	N/A		N/A	N/A	N/A
10				N/A	N/A			N/A	N/A		N/A	N/A	N/A
11				N/A	N/A			N/A	N/A		N/A	N/A	N/A
12				N/A	N/A			N/A	N/A		N/A	N/A	N/A
13				N/A	N/A			N/A	N/A		N/A	N/A	N/A
14	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
15	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.6.1.4 Network ACD MIS Tracking for Each Call Center

6.2.6.1.4.a, Network ACD MIS Tracking for Each Call Center (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	MIS for Network ACD (up to 8 agents)			1	\$ -		Contact Center	25	\$ -		5	\$ -	\$ -
2	MIS for Network ACD (up to 24 agents)			1	\$ -		Contact Center	5	\$ -		12	\$ -	\$ -
3	MIS for Network ACD (up to 48 agents)			1	\$ -		Contact Center	4	\$ -		5	\$ -	\$ -
4	MIS for Network ACD (up to 96 agents)			1	\$ -		Contact Center	3	\$ -		2	\$ -	\$ -
5	MIS for Network ACD (up to 192 agents)			1	\$ -		Contact Center	2	\$ -		6	\$ -	\$ -
6	MIS for Network ACD (over 192 agents)			1	\$ -		Contact Center	3	\$ -		6	\$ -	\$ -
7	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
8	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.2.6.1.4.b, Network ACD MIS Tracking for Each Call Center (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
9				N/A	N/A			N/A	N/A		N/A	N/A	N/A
10				N/A	N/A			N/A	N/A		N/A	N/A	N/A
11				N/A	N/A			N/A	N/A		N/A	N/A	N/A
12				N/A	N/A			N/A	N/A		N/A	N/A	N/A
13				N/A	N/A			N/A	N/A		N/A	N/A	N/A
14				N/A	N/A			N/A	N/A		N/A	N/A	N/A
15				N/A	N/A			N/A	N/A		N/A	N/A	N/A
16				N/A	N/A			N/A	N/A		N/A	N/A	N/A
17				N/A	N/A			N/A	N/A		N/A	N/A	N/A
18				N/A	N/A			N/A	N/A		N/A	N/A	N/A
19	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
20	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.6.1.6 Additional Network Call Center Maintenance

6.2.6.1.6.a, Additional Network Call Center Maintenance (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	7/24 On-Site Call Center Maintenance		N/A	N/A	N/A		Agent	200	\$ -	N/A	N/A	N/A	\$ -
2	Remote Call Center Maintenance Support for off hours			50	\$ -	N/A	Hourly	N/A	N/A	N/A	N/A	N/A	\$ -
3	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
4	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.2.6.1.6.b, Additional Network Call Center Maintenance (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
5				N/A	N/A			N/A	N/A		N/A	N/A	N/A
6				N/A	N/A			N/A	N/A		N/A	N/A	N/A
7				N/A	N/A			N/A	N/A		N/A	N/A	N/A
8				N/A	N/A			N/A	N/A		N/A	N/A	N/A
9				N/A	N/A			N/A	N/A		N/A	N/A	N/A
10				N/A	N/A			N/A	N/A		N/A	N/A	N/A
11				N/A	N/A			N/A	N/A		N/A	N/A	N/A
12				N/A	N/A			N/A	N/A		N/A	N/A	N/A
13				N/A	N/A			N/A	N/A		N/A	N/A	N/A
14				N/A	N/A			N/A	N/A		N/A	N/A	N/A
15	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
16	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.7, Network Based Interactive Voice Response (IVR) Services

6.2.7.a. Network Based Interactive Voice Response (IVR) Services and Features (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	IVR with Standard Applications			10	\$ -		Port	1000	\$ -	N/A	N/A	N/A	\$ -
2	IVR with Standard Application Usage	N/A	N/A	N/A	N/A		per minute	75000	\$ -	N/A	N/A	N/A	\$ -
3	Voice Forms			3	\$ -		per transaction	10000	\$ -	N/A	N/A	N/A	\$ -
4	Additional Voice Forms Storage			2	\$ -		Hour	20	\$ -	N/A	N/A	N/A	\$ -
5	Fax on Demand or Fax Reply			1	\$ -		Port	20	\$ -	N/A	N/A	N/A	\$ -
6	Call Router Reports			1	\$ -		package per application	50	\$ -	N/A	N/A	N/A	\$ -
7	Change Administration			1	\$ -		Per System	N/A	N/A	N/A	N/A	N/A	\$ -
8	Database Lookups			15	\$ -		per transaction	10000	\$ -	N/A	N/A	N/A	\$ -
9	Credit-Card Transactions			5	\$ -		per transaction	70	\$ -	N/A	N/A	N/A	\$ -
10	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
11	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

6.2.7.b. Network Based Interactive Voice Response (IVR) Services and Features (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
12	Speech Recognition			N/A	N/A			N/A	N/A		N/A	N/A	N/A
13				N/A	N/A			N/A	N/A		N/A	N/A	N/A
14				N/A	N/A			N/A	N/A		N/A	N/A	N/A
15				N/A	N/A			N/A	N/A		N/A	N/A	N/A
16				N/A	N/A			N/A	N/A		N/A	N/A	N/A
17				N/A	N/A			N/A	N/A		N/A	N/A	N/A
18				N/A	N/A			N/A	N/A		N/A	N/A	N/A
19				N/A	N/A			N/A	N/A		N/A	N/A	N/A
20	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
21	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.8, Specialized Call Routing

6.2.8.a, Specialized Call Routing (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Specialized Call Routing Package		N/A	N/A	N/A		minute	10,000,000	\$ -	N/A	N/A	N/A	\$ -
2	Historical Database Service		N/A	N/A	N/A		Gig per Month	100	\$ -	N/A	N/A	N/A	\$ -
3	Administrative Workstation Software		N/A	N/A	N/A		additional license	3	\$ -	N/A	N/A	N/A	\$ -
4	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
5	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

6.2.8.b, Specialized Call Routing (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
6				N/A	N/A			N/A	N/A		N/A	N/A	N/A
7				N/A	N/A			N/A	N/A		N/A	N/A	N/A
8				N/A	N/A			N/A	N/A		N/A	N/A	N/A
9				N/A	N/A			N/A	N/A		N/A	N/A	N/A
10	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
11	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.9 Computer Telephone Integration (CTI) for Network Based ACD

6.2.9.a, Computer Telephone Integration for Network Based ACD (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	CTI with Basic Standard Features		N/A	N/A	N/A		agent	600	\$ -	N/A	N/A	N/A	\$ -
2	Voice Processing Integration			10	\$ -	N/A	application	N/A	N/A	N/A	N/A	N/A	\$ -
3	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
4	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

6.2.9.b, Computer Telephone Integration for Network Based ACD (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
5				N/A	N/A			N/A	N/A		N/A	N/A	N/A
6				N/A	N/A			N/A	N/A		N/A	N/A	N/A
7				N/A	N/A			N/A	N/A		N/A	N/A	N/A
8				N/A	N/A			N/A	N/A		N/A	N/A	N/A
9				N/A	N/A			N/A	N/A		N/A	N/A	N/A
10				N/A	N/A			N/A	N/A		N/A	N/A	N/A
11	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
12	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.10, Toll Free Services

6.2.10.a, Toll Free Services (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. qty of units	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Basic Coverage- California - Dedicated Access		N/A	N/A	N/A		minute	35,000,000	\$ -	N/A	N/A	N/A	\$ -
2	Basic Coverage- California - Switched Access		N/A	N/A	N/A		minute	15,000,000	\$ -	N/A	N/A	N/A	\$ -
3	Extended Call Coverage - US- Dedicated Access		N/A	N/A	N/A		minute	1,500,000	\$ -	N/A	N/A	N/A	\$ -
4	Extended Call Coverage - US- Switched Access		N/A	N/A	N/A		minute	600,000	\$ -	N/A	N/A	N/A	\$ -
5	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
6	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.2.10.b, Toll Free Services (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. qty of units	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
5	Extended Call Coverage - North America Dedicated Access			N/A	N/A		minute	N/A	N/A		N/A	N/A	N/A
6	Extended Call Coverage - North America Switched Access			N/A	N/A		minute	N/A	N/A		N/A	N/A	N/A
7	Tailored Call Coverage			N/A	N/A		minute	N/A	N/A		N/A	N/A	N/A
8				N/A	N/A			N/A	N/A		N/A	N/A	N/A
9				N/A	N/A			N/A	N/A		N/A	N/A	N/A
10	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
11	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.10.1, Toll Free Specialized Call Routing (SCR)

6.2.10.1.a, Toll Free Specialized Call Routing (SCR) (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. qty of units	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Toll Free SCR Application			10	\$ -		app/mo	50	\$ -	N/A	N/A	N/A	\$ -
2	Call Transfer		N/A	N/A	N/A		per call	1,000,000	\$ -	N/A	N/A	N/A	\$ -
3	Customized Agent Announcement		N/A	N/A	N/A		per call	35,000	\$ -	N/A	N/A	N/A	\$ -
4	Message Annoucement		N/A	N/A	N/A		per call	100,000	\$ -	N/A	N/A	N/A	\$ -
5	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
6	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

6.2.10.1.b, Toll Free Specialized Call Routing (SCR) (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. qty of units	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
7				N/A	N/A			N/A	N/A		N/A	N/A	N/A
8				N/A	N/A			N/A	N/A		N/A	N/A	N/A
9				N/A	N/A			N/A	N/A		N/A	N/A	N/A
10				N/A	N/A			N/A	N/A		N/A	N/A	N/A
11	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
12	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.10.2, International Toll Free Service

6.2.10.2.a, International Toll Free Service (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
#REF!	International Toll Free Service			N/A	N/A			N/A	N/A		N/A	N/A	N/A
#REF!				N/A	N/A			N/A	N/A		N/A	N/A	N/A
#REF!	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
#REF!	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.11, Operator Services

6.2.11.a, Operator Services (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item, per call	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Operator assisted calls			250	\$ -	N/A	per minute	N/A	N/A	N/A	N/A	N/A	\$ -
2	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
3	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

6.2.11.b, Operator Services (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
4	Foreign Language Operators			N/A	N/A		per minute	N/A	N/A	N/A	N/A	N/A	N/A
5				N/A	N/A			N/A	N/A		N/A	N/A	N/A
6				N/A	N/A			N/A	N/A		N/A	N/A	N/A
7	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
8	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.12, Calling Card Services

Per minute usage charges are reflected in usage based tables.

6.2.12.a, Calling Card Services (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per call	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Standard Calling Card Usage		N/A	N/A	N/A		per call	1,000	\$ -	N/A	N/A	N/A	\$ -
2	Limited Usage Calling Card (Usage)		N/A	N/A	N/A		per minute	2,000	\$ -	N/A	N/A	N/A	\$ -
3	Limited Usage Calling Card (Recharge)		N/A	N/A	N/A		per occurrence	100	\$ -	N/A	N/A	N/A	\$ -
4	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
5	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.2.12.b, Calling Card Services (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
6	Feature Packages:			N/A	N/A			N/A	N/A		N/A	N/A	N/A
7				N/A	N/A			N/A	N/A		N/A	N/A	N/A
8				N/A	N/A			N/A	N/A		N/A	N/A	N/A
9				N/A	N/A			N/A	N/A		N/A	N/A	N/A
10				N/A	N/A			N/A	N/A		N/A	N/A	N/A
11				N/A	N/A			N/A	N/A		N/A	N/A	N/A
12				N/A	N/A			N/A	N/A		N/A	N/A	N/A
13	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
14	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.13.1, Network Audio Conferencing Features

6.2.13.1.a, Network Audio Conferencing Features (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per call	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Direct Dial, Basic Dial-In Meet Me Service (up to 6 ports)			80	\$ -		minute	80000	\$ -	N/A	N/A	N/A	\$ -
2	Direct Dial, Dial-In Meet Me Service (up to 24 ports)			50	\$ -		minute	50000	\$ -	N/A	N/A	N/A	\$ -
3	Direct Dial, Dial-In Meet Me Service (up to 48 ports)			50	\$ -		minute	50000	\$ -	N/A	N/A	N/A	\$ -
4	Direct Dial, Dial-In Meet Me Service (up to 96 ports)			50	\$ -		minute	50000	\$ -	N/A	N/A	N/A	\$ -
5	Underutilization fee			10	\$ -		occurrence	N/A	N/A	N/A	N/A	N/A	\$ -
6	Cancellation Fee for Meet Me Services			10	\$ -		occurrence	N/A	N/A	N/A	N/A	N/A	\$ -
7	Direct Dial Listen Only (Broadcast)			50	\$ -		minute	50000	\$ -	N/A	N/A	N/A	\$ -
8	Toll Free, Basic Dial-In Meet Me Service (up to 6 ports)			160	\$ -		minute	160000	\$ -	N/A	N/A	N/A	\$ -
9	Toll Free, Dial-In Meet Me Service (up to 24 ports)			100	\$ -		minute	100000	\$ -	N/A	N/A	N/A	\$ -
10	Toll Free, Dial-In Meet Me Service (up to 48 ports)			100	\$ -		minute	100000	\$ -	N/A	N/A	N/A	\$ -
11	Toll Free, Dial-In Meet Me Service (up to 96 ports)			100	\$ -		minute	100000	\$ -	N/A	N/A	N/A	\$ -
12	Toll Free Listen Only (Broadcast)			100	\$ -		minute	100000	\$ -	N/A	N/A	N/A	\$ -
13	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
14	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

6.2.13.1.b, Network Audio Conferencing Features (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
15				N/A	N/A			N/A	N/A		N/A	N/A	N/A
16				N/A	N/A			N/A	N/A		N/A	N/A	N/A
17	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
18	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.13.2 Net Conferencing Features

6.2.13.2.a, Net Conferencing Features (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per call	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Reserved Net Conferencing			80	\$ -		minute	80000	\$ -	N/A	N/A	N/A	\$ -
2	Instant Net Conferencing			50	\$ -		minute	50000	\$ -	N/A	N/A	N/A	\$ -
3	Conference Coordinator			50	\$ -		minute	50000	\$ -	N/A	N/A	N/A	\$ -
4	Net Conference Replay			50	\$ -		minute	50000	\$ -	N/A	N/A	N/A	\$ -
5	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
6	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.1.13.2.b, Net Conferencing Features (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
7				N/A	N/A			N/A	N/A		N/A	N/A	N/A
8				N/A	N/A			N/A	N/A		N/A	N/A	N/A
9	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
10	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.15.4 Classroom/Seminar Education and Training

Table 6.2.15.4, Classroom/Seminar Education and Training (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. qtY	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1				N/A	N/A			N/A	N/A		N/A	N/A	N/A
2				N/A	N/A			N/A	N/A		N/A	N/A	N/A
3				N/A	N/A			N/A	N/A		N/A	N/A	N/A
4				N/A	N/A			N/A	N/A		N/A	N/A	N/A
5				N/A	N/A			N/A	N/A		N/A	N/A	N/A
6	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
7	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.16.1.1, Extended Demarcation Wiring Services

6.2.16.1.1, Extended Demarcation Wiring Services (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Extend Demarcation - Copper			15	\$ -	N/A	each	N/A	N/A	N/A	N/A	N/A	\$ -
2	Extend Demarcation - Copper 25 Pair			10	\$ -	N/A	each	N/A	N/A	N/A	N/A	N/A	\$ -
3	Extend Demarcation - Optical Fiber Link			5	\$ -	N/A	each	N/A	N/A	N/A	N/A	N/A	\$ -
4	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
5	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.16.1.2, Station Wiring Services

6.2.16.1.2, Station Wiring Services (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Station Cabling - Horizontal Copper Cat 5e			N/A		N/A	each	N/A	N/A	N/A	N/A	N/A	N/A
2	Station Cabling - Horizontal Copper Cat 6			N/A		N/A	each	N/A	N/A	N/A	N/A	N/A	N/A
3	Station Cabling - Horizontal Optical Fiber IEEE 802.3Z			N/A		N/A	each	N/A	N/A	N/A	N/A	N/A	N/A
4	Station Cabling - Horizontal Copper Identify, Test, and Label			N/A		N/A	each	N/A	N/A	N/A	N/A	N/A	N/A
5	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
6	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.16.1.3 Inside Wiring Services

6.2.16.1.3 Inside Wiring Services (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Classification Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Station Cabling - Installer, Inside Wiring			N/A		N/A	hour	N/A	N/A	N/A	N/A	N/A	N/A
2	Station Cabling - Technician, Inside Wiring			N/A		N/A	hour	N/A	N/A	N/A	N/A	N/A	N/A
3	Station Cabling - Technician, Optical Fiber, Inside Wiring			N/A		N/A	hour	N/A	N/A	N/A	N/A	N/A	N/A
	Design Engineer			N/A		N/A	hour	N/A	N/A	N/A	N/A	N/A	N/A
4	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
5	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.16.2 Services Related Hourly Support

6.2.16.2, Services Related Hourly Support (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Classification Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Field Technician			50	\$ -	N/A	hours	N/A	N/A	N/A	N/A	N/A	\$ -
2	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -
3	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

Cost Table 6.2.17 Proprietary Equipment

Bidders shall identify all proprietary equipment that CALNET Customers will require to add long distance service following initial transition from CALNET I to CALNET II.

Bidders shall identify each piece proprietary equipment and the associated prices in the table below.

6.2.17, Proprietary Equipment (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1				1	\$ -		each	1	\$ -		1	\$ -	\$ -
2				1	\$ -		each	1	\$ -		1	\$ -	\$ -
3				1	\$ -		each	1	\$ -		1	\$ -	\$ -
4				1	\$ -		each	1	\$ -		1	\$ -	\$ -
5				1	\$ -		each	1	\$ -		1	\$ -	\$ -
6				1	\$ -		each	1	\$ -		1	\$ -	\$ -
7				1	\$ -		each	1	\$ -		1	\$ -	\$ -
8				1	\$ -		each	1	\$ -		1	\$ -	\$ -
9				1	\$ -		each	1	\$ -		1	\$ -	\$ -
10				1	\$ -		each	1	\$ -		1	\$ -	\$ -
11				1	\$ -		each	1	\$ -		1	\$ -	\$ -
12				1	\$ -		each	1	\$ -		1	\$ -	\$ -
13				1	\$ -		each	1	\$ -		1	\$ -	\$ -
14				1	\$ -		each	1	\$ -		1	\$ -	\$ -
15				1	\$ -		each	1	\$ -		1	\$ -	\$ -
16				1	\$ -		each	1	\$ -		1	\$ -	\$ -
17				1	\$ -		each	1	\$ -		1	\$ -	\$ -
18	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
19	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Exhibit 7-B Summary Cost Table for Module 2 - Long Distance Services for Voice

This Summary Cost Table is used for cost evaluation purposes only, per RFP Sections 7 and 9. The "Model Annual Total Extended Costs" and their sum total shall not be manually entered by the Bidder. These costs are entered automatically from the "Model Annual Totals" calculated on each listed M-O cost table.

Cost Table	Model Annual Total Extended Costs
6.2.3.a, Long Distance Calling	\$ -
6.2.5.a, 900 Services	\$ -
6.2.6.1.a, Network Based ACD Features	\$ -
6.2.6.1.1.a, ACD Basic Agent Package	\$ -
6.2.6.1.2.a, Basic Supervisor's Package	\$ -
6.2.6.1.3.a, Network ACD System Administrator's Software Package	\$ -
6.2.6.1.4.a, Network ACD MIS Tracking for Each Call Center	\$ -
6.2.6.1.6.a, Additional Network Call Center Maintenance	\$ -
6.2.7.a, Network Based Interactive Voice Response (IVR) Services and Features	\$ -
6.2.8.a, Specialized Call Routing	\$ -
6.2.9.a, Computer Telephone Integration for Network Based ACD	\$ -
6.2.10.a, Toll Free Services	\$ -
6.2.10.1.a, Toll Free Specialized Call Routing (SCR)	\$ -
6.2.11.a, Operator Services	\$ -
6.2.12.a, Calling Card Services	\$ -
6.2.13.1.a, Network Audio Conferencing Features	\$ -
6.2.13.2.a, Net Conferencing Features	\$ -
6.2.16.1.1, Extended Demarcation Wiring Services	\$ -
6.2.16.2, Services Related Hourly Support (M-O)	\$ -
6.2.17, Proprietary Equipment	\$ -
Total Evaluated Annual Cost	\$ -
Total Evaluated Five Year Cost	\$ -
Total Evaluated Cost with One-Year Extension	\$ -
Total Evaluated Cost with Two-Year Extension	\$ -